

ANTI-COVID HEALTH PROTOCOL FOR TUNISIAN TOURISM

The facility must not exceed 50% of its bed capacity.

The management is obliged to suspend performances in closed places, sports activities with contact in the swimming pools and outdoor or indoor wedding parties.

Monitoring and recording of temperature of all employees (by means of a non-contact thermometer) before checking in. In case of fever with a persistent temperature $\leq 38^{\circ}\text{C}$ the employee will be dismissed and the relevant health services will be notified.

- Wearing masks is mandatory: respect the hygienic methods of wearing, removing and disposing of masks (the duration of use of a mask should not exceed 4 hours and change it as soon as it becomes damp).*
- Wash hands frequently with soap and water or with a hydro-alcoholic solution (with at least 70% alcohol).*
- Maintain a distance of at least 1 metre from other people.*

Welcoming guest and check-in:

Encourage the registration online on our mobile app Seabel Hotels.

- Provide an area for disinfecting guests' belongings before entering the reception area (disinfect the critical surfaces of the luggage), in particular the handle and zipper.*
- Check the temperature of all guests with a non-contact infrared forehead thermometer, (In case of fever with persistent temperature $\leq 38^{\circ}\text{C}$ the guest will not be admitted to the hotel and the health service will be contacted).*
- Install hydro-alcoholic gel dispensers for hand disinfection at the entrance door, in the reception hall, near the elevator, on every floor of the hotel as well as in the common areas and at the entrance to the guests' restrooms.*
- Pens should be made available to guests with systematic disinfection after each use.*
- Take the necessary measures to ensure that a one meter distance at least between guests is respected and maintained (e.g. marking the safety distance of 1 metre on the floor to organise the queue to respect the distance and avoid crossings between guests).*
- Limit the number of elevator users to 2 observing the minimum distance of 1m between people. (Parents with children are excluded from this limit).*

The room can only be occupied after it has been cleaned, disinfected and ventilated (minimum 3 hours) for new arrivals.

- Disable electric hand dryers in guest lavatories.*
- The frequency of cleaning and disinfection operations in the common areas must be reinforced, a minimum frequency of 30 minutes must be observed.*

Restaurants:

- Observe a safety distance of 2.5 meters between tables with a maximum of 4 people per table of 6 peoples.*
- Suspend self-service for All Inclusive formulas.*
- Glasses and cups must be either single-use or in glass with strict obligation and instruction for the application of washing and desinfection rules.*

The capacity of the restaurants must be reduced by 50% with a minimum space of 2.5 metres between tables and an occupancy of 4 persons per table of maximum 8 persons. (Parents with children are excluded from this limit). - Avoid buffet service and favour à la carte service.

- Table napkins must be single-use only.*
- Use of the disposable products, where appropriate, observance of hygienic procedures for cleaning and disinfection of small operating equipment must be strictly enforced.*

Pools and beaches:

Prohibit the use of swimming pools by vulnerable people; a poster to raise awareness among guests at the entrance to the pools must be put up (vulnerable people according to the WHO are the elderly, pregnant women, people with chronic respiratory difficulties, diabetics, cancer patients under treatment, cardiovascular disease and hypertension).

- Limit the number of bathers according to the pool capacity (1 bather in 3 sqm of pool water area).*
- Increase the frequency of monitoring the chlorine and PH parameters to once / 2 hours and the stabilizer rate to once / 2 days.*
- Respect the distance of at least 1 meter between the deckchairs and / or sun loungers around the pool and in the beach.*

Sport activity centres and Recreational areas for children :

- *Limit the number of guests in the rooms by referring to the surface area of the room with a physical distance of at least 1 meter and favour outdoor physical activities.*
- *Suspend all activities including close contact between people.*
- *Respect the distance in open-air shows and avoid any animation activity that may cause overcrowding.*
- *Obligation of a safety distance between equipment in sports activity centres and playgrounds.*

Seminars, conferences, meetings and special events :

- *The rooms capacity must be reduced by 50% with a minimum distance of 1 metre between chairs and 2 metres between tables.*
- *Coffee breaks must be served in the same room with self-service suspension*



Establishment according to health measures